



Hospitality Apprenticeship North East

The Programme

This exciting new apprenticeship opportunity has been developed by a group of leading North East hospitality providers to offer a clear career development route for young people in the area looking to make hospitality their career of choice.

The group of leading hotels have come together to create a world-class, industry-led hospitality apprenticeship programme. This unique programme will inspire, nurture and develop the next generation of highly skilled talent for the hospitality Industry in the north east of Scotland.

The Hotel Partners currently include Meldrum House, Douneside, Jury's Inn, Tor na Coille, The Fife Arms, Mary Culter House, Marcliffe and The Chester, however others may join as the initiative develops. All involved recognised the need for an industry-led apprenticeship that would attract and retain local talent within the hospitality sector.

This Hospitality Apprenticeship North East programme will offer a clear career route to young people while preparing them for further leadership roles within this diverse and growing industry.

Programme Content

The employers have worked together to agree the content of the programme to ensure it meets the needs of the industry and the apprentices and includes the following -

- Programme to be run over 18 months with an option of an additional 6 month project at the end.
- The first year with set content allowing 2nd year to be flexible to meet the needs of the apprentices and the employers
- Apprentices to work in a minimum of 2 departments in year one, providing flexibility of content within a structured framework
- Residential 2 day induction
- The Learning Bites introduced throughout to enhance learning
 - Involvement in skill development
 - Increased knowledge of sector and skills required
 - Visits to tourist venues to increase knowledge for guest support
 - Sector specific learning
 - E-learning opportunities
- Hospitality experience provided by employers
- Meta skills introduced to ensure skills for the future developed
- Available technology used to develop skills and enhance learning. E-portfolios to be used by all apprentices
- Nationally certificated qualification, SVQ in Hospitality Services level 5

- Learning journey on graduation to learn from leaders in hospitality

Apprentice profile

The most important attribute required is a willingness to learn this is more important than previous qualifications. Within hospitality a bright, enthusiastic and professional attitude is the way to succeed.

Although there is no specific qualification requirement basic communication, literacy, numeracy and IT basic skills required.

Apprentices must be under 25 years of age at start date

Work trials encouraged prior to apprenticeship with the chosen employer, in fact the apprentice could be an existing employee.

To find out more contact HANE@trainingmatters.com or join us on Facebook <https://www.facebook.com/HANEapprentice/>

"Great vision without great people is irrelevant."